

Dear FCC,

* I support the petition to require VRS interoperability because I am frustrated with the different ways to call people on videophone. A "phone" should be "universal" in every sense whereas you know that you can buy one phone and it will work just as the same as any other phone. I think it is ridiculous and borderline idiotic to purchase two separate videophones just to get around blocking and inability to call on one of them and to use the "who has called you while you were away" benefit on the other.

* I don't like that my VRS is blocked and sometimes I have to wait. Any VRS should be equally accessible by any videophone equipment irregardless of the following, but not limited to, make, model, software version. As for wait time -- given a emergency situation, any wait time could make the difference between life and death, literally.

* It is very important to make everyone equally accessible by setting up one system just like the telephone. Any citizen of the US can pick up any telephone (or cell phone) and make any kind of call. There is no reason why deaf citizens of the US should be subjected to anything different <-- this is differentiation is banned by the Telecommunications Act.

* The different ways cause stress and can put us at risk. Please make whole video relay service (VRS) equal with Traditional Relay System (TRS) -- there is almost zero wait time with TRS. VRS should match that second for second to avoid consequences that would result in death.

Thank you for this opportunity to make my comment.